

BEST PRACTICE

LOCATION:		ARTICLE YEAR:	2009
ACTIVITY:	Worker Involvement	COMPANY:	Lafarge
SUB ACTIVITY:	N/A	COMPANY LOCATION:	Watermead Business Park, Leicestershire
BEST PRACTICE No:	BP646	COMPANY TEL:	07803 953569

TITLE

'Hot Topics™ safety initiative

ARTICLE

On landfill sites the volume of customers in the operational areas is recognised as a significant area of risk.

To minimise and mitigate this, site processes and procedures are constantly being reviewed and developed.

The team recognised that although the business explained the overarching health and safety requirements at the weighbridge, extra information on the ,key issues of the day™ needed to be relayed effectively to members of the public.

As a result, the ,Hot Topics™ scheme was devised which involves the site team identifying two topics per month that are highlighted to customers and site visitors.

A flyer is placed in the in-bound weighbridge window and customers are made aware of it on arrival.

Site staff engage with customers as they move around the site and the weighbridge operator collates feedback which is either actioned immediately or discussed at team meetings.

The ,Hot Topics™ initiative has now been rolled out to other non-hazardous landfill sites across the group.

ARTICLE IMAGES