

## BEST PRACTICE

<b>LOCATION:</b>	Transport	<b>ARTICLE YEAR:</b>	2005
<b>ACTIVITY:</b>	Competence Assurance	<b>COMPANY:</b>	Hanson Aggregates
<b>SUB ACTIVITY:</b>	N/A	<b>COMPANY LOCATION:</b>	Not applicable
<b>BEST PRACTICE No:</b>	BP73	<b>COMPANY TEL:</b>	01454 316000

### TITLE

Translation of hauliers™ rules

### ARTICLE

Language barriers are no longer an obstacle in safety training for haulier drivers. Although over 1,200 delivery drivers have now been trained, the concrete business in London employs many Romanian contractors who have little or no English.

The company translated the training presentation and hauliers™ rules into Romanian to allow the course to be successfully delivered to 24 drivers. They were all individually assessed and there was a 100 per cent pass rate.

A refresher course is planned and also a similar exercise in the central region for Polish delivery drivers.

### ARTICLE IMAGES