

INCIDENT ALERT

LOCATION: Transport
ACTIVITY: Transport / Delivery
SUB ACTIVITY: Product delivery

ALERT STATUS: Normal
DATE ISSUED: 14/10/09
INCIDENT No: 00232

TITLE

Concrete Delivery to Customer Site

ACCIDENT / INCIDENT DETAILS

A franchisee twisted and injured his ankle on a customer site.

ACCIDENT / INCIDENT IMAGES

LEARNING POINTS / ACTIONS TAKEN

The key learning points are:

1. Haulier rules FORBID RIGGER BOOTS to be worn on all company and customer sites. Riggers do not provide adequate ankle support - always wear approved lace-up boots.
2. Drivers must dismount the vehicle in a safe manner using the integral cab steps. Descend in a straight line & do not step out off the bottom step.
3. Always report accidents. Any accident on a customer site MUST be reported to the site operator and Company.

ALWAYS OBEY CUSTOMER'S SITE RULES & IF IN DOUBT ASK!

LEARNING POINTS / ACTIONS IMAGES

