BEST PRACTICE

LOCATION:	**Other**	**ARTICLE YEAR**	**2011**
ACTIVITY:	**Worker Involvement**	**COMPANY:**	**Tarmac Limited**
SUB ACTIVITY:	**N/A**	**COMPANY LOCATION:**	**South East Region**
BEST PRACTICE No:	**BP777**	**COMPANY TEL:**	**07764 337340**
COUNTRY OF ORIGIN:	**United Kingdom**		

TITLE	Run Video

Solving tough safety issues by greater worker involvement

ARTICLE

Description

The South East Region of Tarmac asked a cross-section of people in the business to get involved in reviewing a variety of safety issues at a number of different sites. Involving people who know what's really going on has delivered significantly better results than the traditional management-led approach. Below are 3 examples of the outcomes

Contractor Inductions - A plant supervisor taking personal responsibility for raising the standard of contractor inductions, making it more user-friendly, and sharing the best practice with his peers.
Collect Customer Safety – innovative methods of communicating with our customers
Supervisor Forums – sharing all the best practice and working together to make it happen

Benefits

The more involved approach has made the task more sustainable, rewarding and suited to the challenges that exist.

- 85% of staff stated 'My manager listens to my ideas and views', an 8% improvement from 2010
- 87% of staff believe their manager treats them with respect, a 6% improvement on 2010
- 9% improvement in employees who felt their contribution was valued within the business
- 93% of staff believe health and safety is taken seriously in Tarmac.

ARTICLE IMAGES