

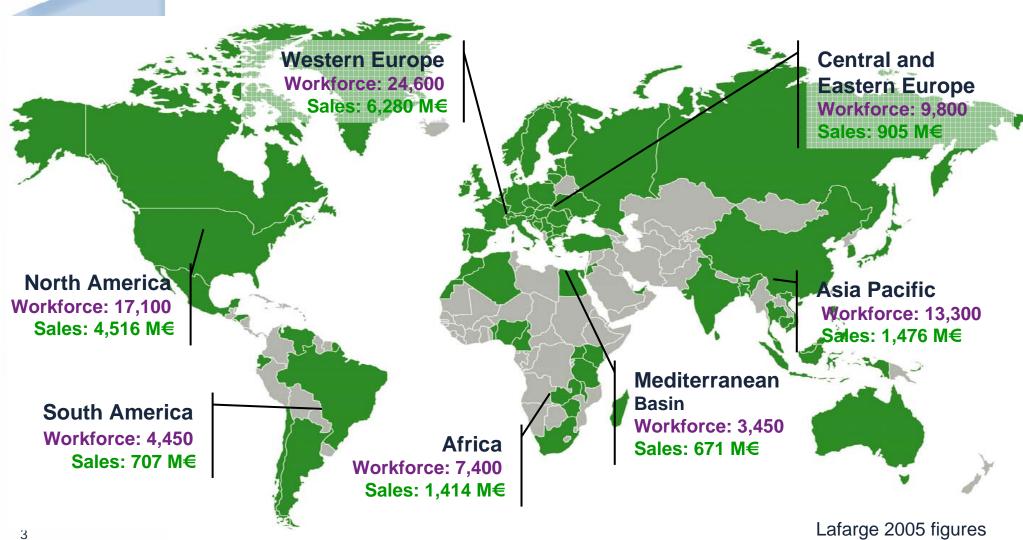


### The world leader in building materials

- ✓ Leadership positions in all our Businesses
  - The world leader in Cement
  - The world leader in Aggregates & N° 2 worldwide in Concrete
  - The world leader in Roofing
  - N° 3 worldwide in Gypsum
- ✓Operates in **76** countries
- ✓Employs **80,000** people
- √3,000 industrial sites worldwide
- √€16 billion in sales, €1.1 billion in net income (2005)









## Lafarge Health & Safety Challenges

- ✓Our size and geographical diversification
  - Number of sites (27 languages)
  - Local H&S culture
  - Major growth in emerging markets
- √The nature of our business
  - Many activities take place outside our sites
  - Contractor management
  - Logistics & Transport





# The Health & Safety roadmap engages actions in five dimensions

### **Building World Class Foundations**

- 1. Revised H&S Policy
- 2. H&S Safety Principles
- 3. Mandatory Group Standards in update
  - Governance Standards
  - Operations Standards
- 4. H&S in Management Cycle & Investment
- 5. H&S in HR: progressive discipline policy
- 6. H&S Competency Centre
- 1. Adequate Safety and Change Mgt
  - 1.1) Leaders & managers training
  - 1.2) Supervisors training
    - 1.3) Operators training
- 2. Capable & Recognized H&S Staff
- 3. Best Practices extraction process

Leadership

- Sponsorship

Visible Felt
 Leadership

- Clear Line Accountability

Living Safety

mmunication
estigation process
Assessment
ng Committees
og Tours

ng process

ased safety

1&S Plan per unit

e roadmap implementation at unit level innually revised in Management Cycle Consistent deadline and progress

asurement System, including nd leading indicators group Initiative on Logistics group Initiative on Contractors

**Sustaining Local Improvement** 

Learning and Sharing

### Blueprint for Safety Transformation™

# Leadership

## Safety Enabling Elements

Hazard recognition & Mitigation Skills, Knowledge, & Training Policies & Standards

Exposure reduction mechanisms

Organizational Culture

Facilities and Equipment

**Working Interface** 

Worker

**Procedures** 

# Organizational Sustaining Systems

Selection &
 Development
Structure
Performance management
Rewards &
 Recognition

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### **Executive and Sr. Leadership Involvement**

- ✓ Launched Global Safety Assessment
- ✓ CEO Sponsorship for HS
- ✓ Issued Group HS Policy and Rules
- ✓ Approval of Group HS Roadmap and Priority Projects
  - HS Standards—Contractor Safety—Leadership Training
- Monthly Management Meetings
  - Serious Event Review—KPIs—Roadmap Update,
- ✓ Created HS Competency Centre
  - Appointed of Group SVP HS
- Established HS Advisory Board
- ✓ Annual Performance Management Objectives
  - Safety SMART Objectives
- ✓ Leadership Safety Workshops (BST)
  - 360—Workshop—Coaching—PSP



#### VFL Examples

Accessible – During site visit, I will engage hourly employees and encourage candid discussions about safety. I will ask specific questions to site managers regarding WAH and LOTOTO

Connect – During a site visit, I will ask an hourly employee if I may do a "ride along" in his haul truck or RMX truck. I will express an interest in vehicle inspections, training, and driving rules.

Inspire – During a site visit, I will meet privately with a small group of front line supervisors. I will share with them my passion and ask them to work as a team to support each other with safety.

Approaching Others – I will conduct one safety engagement per week that involves the observation and feedback of an employee regarding their personal behaviors.

**Test** – I will conduct a fire drill or sponsor an office safety meeting (i.e. tool box style). I will measure responsiveness and provide immediate feedback in terms of response time or attendance.

**Contract** – I will establish a safety performance contract with a poor performing BU Manager.

**Mentor** – I will identify one Ex-high or Jr-high potential to personally mentor and coach in safety leadership.

Basics – I will personally demonstrate safe work practices such as: no cell phone use while driving, wearing my seat belt when driving or as a passenger, and using hand rails when I ascend or descend stairways.

Notes			



Personal Action Plan (2007)

Visible Felt Safety Leadership

**Bruno Lafont** 



No one here can be proud if our safety results do not improve along with our ambitions.

And as it applies to me, there will be no room for compromise on safety.

Bruno Lafont (Jan 2006)

	HS Objective	What others will observe, perceive and learn from me	Examples of Animation		
			Be Prepared: I will commit to memory in spirit and word the new HS policy I personally endorsed as well as the five (5) elements of the Group HS Roadmap.		
	Commitment	Bruno is personally committed to shaping and driving the evolution of the Lafarge HS Culture.	<ul> <li>VFL 1: I will contact (targeted) individual BU Managers, Industrial Managers or Plant Managers to engage them in a candid and focused conversation about their personal role in leading the safety culture within their operations. I will request their personal commitment to me regarding safety performance improvement within their operations.</li> </ul>		
		We can learn from his example.	<ul> <li>VFL 2: I will ensure a venue-specific safety plan is prepared and implemented for major meetings that I sponsor or attend (e.g. Evian, etc).</li> </ul>		
			VFL 3: Refer to cover for additional VFL suggestions.		
			• Personal Reflection: Safety is a way of life. I will evaluate my personal situation and discuss safety with my family (fire safety, holiday safety, driving safety, etc.).		
	Focus	Bruno has a robust and ambitious plan to achieve safe operations and it is clear to us that safety is a component of Excellence 2008.	<ul> <li>HS Roadmap: I will keep the Executive Committee focused on the Group Roadmap:</li> <li>HS Sponsorship Chain (CEO to BU Manager)</li> <li>HS Policy / Rules (Group-wide rollout)</li> <li>Four Priority Tasks (Standards, Leadership Training, Gap Analysis, Reporting)</li> <li>Two HS Initiatives (Contractor, Logistics)</li> <li>HS Competency Centre (Structure / Function and HS Advisory Committee)</li> </ul>		
			Convergence: I will reinforce the importance to converge on common HS processes:		
	Alignment	Bruno expects consistency and streamlining of HS processes across Divisions.	<ul> <li>One Lafarge HS Policy</li> <li>One Lafarge HS Management System (HSMS)</li> <li>One Lafarge HS Reporting System</li> <li>One Lafarge HS Standard (i.e. WAH, LOTOTO, PPE)</li> </ul>		
		deross bivisions.	• Integrate: I will integrate safety into our daily business practices by expecting functional leaders (e.g. Purchasing, HR, Communications, etc.) to define methods for incorporate safety into their business processes.		
	Accountability	Bruno creates a sense of urgency to maintain safety as a business	<ul> <li>Performance Management System: I will ensure that my direct reports have personal safety action plans and I will provide safety-specific comments during my N+2 reviews as part of the Lafarge annual performance review process.</li> </ul>		
	For Results	priority, he has low tolerance for mediocre performance, and he has created a link between my	• Review Progress: Require quarterly updates to COMEX regarding the progress of the BU HS Improvement Plans.		
		behavior and my rewards.	• Timelines: I will hold my team accountable for achieving HS Roadmap commitments		

in accordance with established timelines (i.e. HS Policy, HS Standards, HS Initiatives).



### **Top 25 Management Meeting**

- Passion Prepare your elevator speech
  - ✓ Why is safety important to you?
  - ✓ Develop a personalized statement to answer this question
- ✓ Don't: Compromise on safety
- ✓ Prepare Plan your site visit
  - ✓ Wear required PPE (preferably your own)
  - ✓ Understand the local issues prior to your visit
- ✓ Don't: Look the other way
- ✓ Engage Demonstrate your safety leadership at least daily
  - ✓ Dialog with your BU GM's about their personal safety plan
  - ✓ Check for robust Standard(s) implementation (WAH, PPE)
  - ✓ Follow-up on SER communications and corrective actions
  - ✓ Recognize success stories
  - ✓ Ask about KPIs and LTIs
  - ✓ Ask about HS Resourcing

Don't: Underestimate your influence (good or bad)





# **Leadership Behavior Chain**

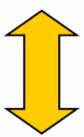


The Executive's # 1 Priority is to ... Influence Safety

Culture

The BU Leader's # 1 Priority is to ...

Lead Safe
Operations





The Manager's
# 1 Priority is to ...

Enable
Safe Work



The Employee's # 1 Priority is to ...

Perform Work
Safely



### **Questions & Answers**

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