## **BEST PRACTICE**

LOCATION: Other **ACTIVITY:** Worker Involvement **SUB ACTIVITY:** N/A

**BEST PRACTICE No: BP777 COUNTRY OF ORIGIN: United Kingdom**  **ARTICLE YEAR COMPANY:** 

**COMPANY LOCATION: COMPANY TEL:** 

2011 **Tarmac Limited** South East Region 07764 337340





# Solving tough safety issues by greater worker involvement

### **ARTICLE**

### Description

The South East Region of Tarmac asked a cross-section of people in the business to get involved in reviewing a variety of safety issues at a number of different sites. Involving people who know what's really going on has delivered significantly better results than the traditional management-led approach. Below are 3 examples of the

Contractor Inductions - A plant supervisor taking personal responsibility for raising the standard of contractor inductions, making it more user-friendly, and sharing the best practice with his peers. Collect Customer Safety – innovative methods of communicating with our customers Supervisor Forums – sharing all the best practice and working together to make it happen

The more involved approach has made the task more sustainable, rewarding and suited to the challenges that

- $\bullet$  85% of staff stated 'My manager listens to my ideas and views', an 8% improvement from 2010
- 87% of staff believe their manager treats them with respect, a 6% improvement on 2010
- 9% improvement in employees who felt their contribution was valued within the business
- 93% of staff believe health and safety is taken seriously in Tarmac.

### **ARTICLE IMAGES**